



Delhi Technological University
(Formerly Delhi College of Engineering)
Shahbad Daultpur, Bawana Road, Delhi – 110 042, India

Consequent upon the evaluation of the thesis submitted by the candidate(s) as per details given below for the award of Doctor of Philosophy (Ph.D.) of the Delhi Technological University on the topic as mentioned against his/her name and after his/her viva-voce examinations, he/she/they has/have been found qualified for the Award of Degree of Doctor of Philosophy (Ph.D.) of the University.

Department of Delhi School of Management

S.No.	Roll. No.	Name of Student	Name of Student (In Hindi)	Date of Viva –voce examination
1.	2K12/PHDDSM/03	Shalini Yadav	शालिनी यादव	13 th April, 2018
Title of Ph.D. Thesis		Influence of Customer Expectation and Retail Formats on Customer Satisfaction: A study in National Capital Region of India	इन्फ्लुएंस ऑफ़ कस्टमर एक्सपेक्शन एंड रिटेल फॉर्मेट्स ओन कस्टमर सैटिसफैक्शन : ए स्टडी इन नेशनल कैपिटल रीजन ऑफ़ इंडिया	

In-charge (Results)

(Controller of Examinations)

Dated: 1st May, 2018